

ERCOT Switch Notice

Electric Service Identifier (ESI ID) XXXXXXXXXXXXXXXXXXXX

Dear Customer:

(Date)

This notice is from the Electric Reliability Council of Texas (ERCOT), the independent organization that manages most of Texas' electric system. ERCOT has been notified that you have chosen to change your retail electric provider to (REP Name). If you have chosen (REP name) to be your new electric provider, you don't have to take any further action; your service will transfer automatically with no interruption.

If you did not authorize (REP name) to become your new electric service provider, please contact ERCOT **on or before** MM/DD/YYYY using one of the options listed below. You will need the following code: XXXXXXXX.

- Call 1-800-290-9939 (1-800-292-8228 for the hearing impaired) and follow the instructions.
- Write "cancel" on the bottom of this letter and fax it to 1-800-292-9474.
- Visit http://www.ercot.com/services/switch_cancellation and follow the instructions.

We thank you for your participation in electric choice in Texas, and hope you enjoy your service from (REP Name).

If you have any questions for **(REP Name)**, please call them at **(toll free number)**.

Outside of mailer: Important information about changes to your electric service provider.